

CONTEXTWARE® DELIVERS A SYSTEM FOR OPERATING YOUR ENTERPRISE.

CAPTURE, ORGANIZE & DISTRIBUTE STRATEGY, ACTIVITIES & CONTENT.

Contextware OS™ is the only enterprise productivity solution built specifically to manage the 80-90% of the enterprise that cannot be automated — human interaction, pure and simple.

CAPTURE. Our intuitive authoring platform uses business process rigor to gently extract a rich picture of your enterprise from your employees and subject matter experts.

ORGANIZE. Your business processes serve as the framework for organizing business content and relevant resources. So your content taxonomy is built out from your business requirements, not dropped on top.

DISTRIBUTE. Business users can access activities and content in real time, exactly when they need it. Communicate strategy, tactics and best practices across your entire enterprise, in a consistent way, ensuring that every employee, from senior management to the front line, is executing exactly to plan.

OPERATE. Increase productivity, manage more effectively and perform to a higher standard. The explicit convergence of your business processes with managing content in context creates a powerful framework for operating a more competitive and agile enterprise.



PRODUCTIVITY. Provide a workbench that ensures every employee is precisely two clicks away from the relevant content, resources, people and technology they need to do their jobs.

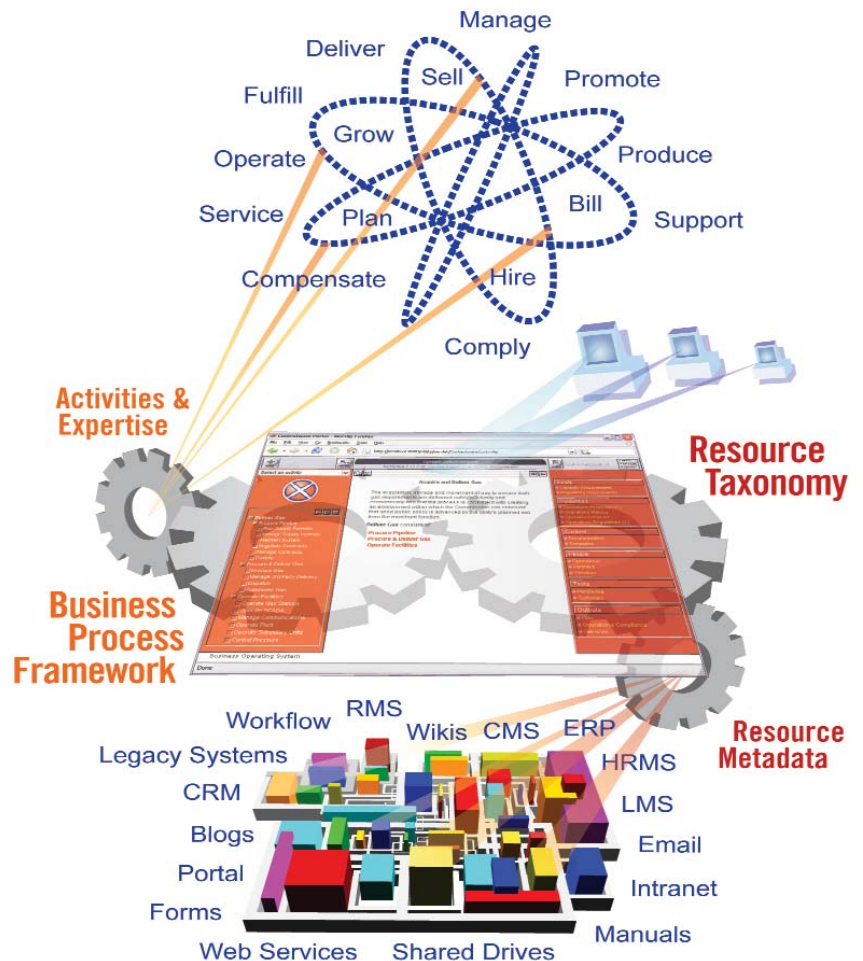
EMPLOYEE ATTRITION & RETENTION. Capture and communicate top performer expertise, speeding onboarding and reducing the cost and risk of churn.

COMPLIANCE. Capture and disseminate policies and procedures with a digital audit trail that validates compliance.

INFRASTRUCTURE. Quickly integrate disparate systems into a common framework and interface, extracting more value from existing IT investments.

INTELLECTUAL CAPITAL. Transform tacit knowledge into intellectual property, delivering tangible, recognizable value.

CONTINUOUS IMPROVEMENT. Use employee interaction and feedback as an input to continuous improvement, creating a dynamic and agile enterprise.



FEATURES AND SPECIFICATIONS

Context Delivery

Standard in the Contextware platform is delivery of business processes, resources and content in context via a Web browser — any web browser.

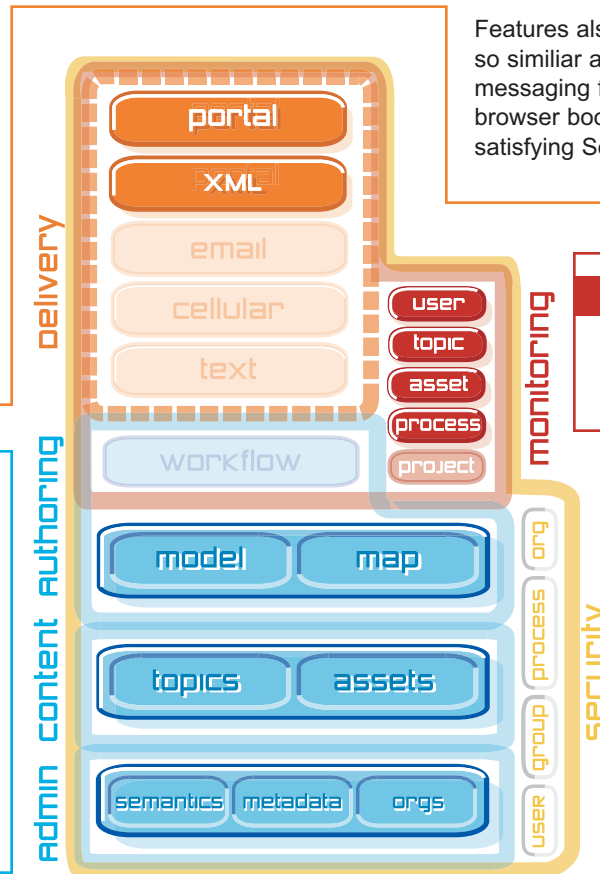
The retrieval interface uses an intuitive, easy-to-use, three panel design for user interaction and information retrieval.

The left panel allows users to navigate by drilling down into business processes, one activity at a time.

The middle panel provides a detailed textual narrative of the selected activity.

The right panel displays topics (categories) of relevant information aggregated by the specific role played within the activity e.g. input, output, reference, guideline. Specific assets associated with a topic are then displayed in the center panel once a topic is selected by the user. The asset title serves as a link to the location of the asset, whether a document, URL, data query or application.

Features also include natural language search so similar activities can be found; email messaging for collaboration and feedback, browser bookmarking, and an all-text mode, satisfying Section 508 of the Rehabilitation Act.



Context Author

The authoring module simplifies the typical complexity of codifying business expertise and strategy into two easy steps. The Activity Manager facilitates the documentation of processes and sub-activities, while the Context Manager prompts the user to confirm and refine the relevance of information to each activity.

Content Manager

A single, organization-wide topic taxonomy is reused across all captured processes, minimizing redundancy of referenced assets. New processes continually refine and evolve the taxonomy.

System Administration

The software is designed to enable complete textual and semantic configuration, including function labels, asset metadata and even graphic alt tags. The presentation layer is configurable to easily match your visual standards.

Monitoring

The dashboard facilitates analysis and validation of compliance and business activities, either individually or collectively; by one or all processes; and by date range. Topic and content usage are also monitored.

Security

The security model offers significant flexibility by managing users and groups within organizations, and processes and users within groups. Unlimited distinct organizations, each with their own unique processes, taxonomies, asset libraries and visual identities, can be created and managed securely on a single licensed installation providing maximum flexibility to the enterprise.

System Requirements

Java 2 Platform, Enterprise Edition

Databases

Microsoft® SQL Server 2000
MySQL®

Operating Systems

Microsoft Windows®
Sun™ Solaris
IBM® AIX 5L™
Linux

Web/Application Servers

BEA® WebLogic™
IBM® WebSphere
Apache Tomcat
JBoss®
Microsoft IIS

Web Browsers

Microsoft Internet Explorer 5, 6x
Mozilla Firefox 1x
Netscape® 6x
Opera® 7x
Safari 1x



Contextware, Inc., 4216 Evergreen Lane, Suite 111, Annandale, VA 22003 USA 800.371.7969 www.contextware.com

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